

HITES/BMEM/WB/2023-24/

20.03.2024

Corrigendum

Ref: Pre bid meeting was held on 19.03.2024 at 03:00 P.M. in the conference hall at 1st floor of HITES office at Noida.

Tender Reference no. HITES/BMEM/WB/2023-24/004 published on 16.03.2024 (Tender ID 2024_HITES_191785_1)

Tender for "Providing Comprehensive Maintenance of Bio-Medical equipment at all the Medical Colleges & Hospitals, District Hospitals, Sub Divisional Hospitals, State General Hospitals, Block Primary Health Centers, Rural hospitals, Primary Health Centres, Sub Centres, Urban Primary Health Centre and other Health Units fallen in the Administrative Division of Health and Family Welfare Department under Government of West Bengal.".

As per the representation received from the empanelled service providers, below the details of the amended clauses.

SL No	Page No	Clause No/Heading	Clause as per RFP	Read As / Amendments
1	6 & 12	Documents Comprising BID &pg 12 point no 6	Fixed price: Prices quoted by the Bidder shall be fixed during the bidder's performance of the contract and not subject to variation on any account. A bid submitted with an adjustable/ variable price quotation will be treated as non - responsive and rejected.	WB RFP -WBMSCL/NIT- 586/2023 which is – "Annual escalation of 5% simple interest will be applicable on the rates of previous year. For example, if the quoted amount by bidder is 3% (which is the rate for the first year) the rate for the second year will be 3.15% (5% of 3 is 0.15)."
2	13	19	SECURITY DEPOSIT:- 10% of asset value will have to be deposited as interest free Security Deposit in the form of DD/Pay order/ Bank Guarantee by the successful Bidder within 07(Seven) working days of Award of Contract. Validity of Bank Guarantee should be throughout the contract period initially for 4 (four) years.	SECURITY DEPOSIT:- 10% of Contract Value will have to be deposited as interest free Security Deposit in the form of DD/Pay order/ Bank Guarantee by the successful Bidder within 10 (Ten) working days of Award of Contract. Validity of Bank Guarantee should be throughout the contract period initially for 4 (four) years.
3	16	3-A	Bar coding / QR coding/ Geo tagging of asset including IOT devices of all equipment should be completed within 75 days from the date of issue of the Award of Contract.	NO Change

4	17	3-D.1	Service Provider should carry out the Preventive Maintenance activity quarterly basis and submit report duly signed by concerned health facility. For equipment where preventive maintenance is not required, service provider should submit report to WBMSCL.	NO Change
5	21	Annex-A– 5&6	We undertake to do the entire scope of work and other responsibilities as mentioned at point no. 4 above on back to back basis at a fee of% of assets value/scope of work or as will be assigned by Government of West Bengal.	Financial bid should be submitted online mode separately as specified in tender enquiry document.
			We also confirm that above percentage is an upper limit after bid submission and before the award of contract and we are willing to negotiate it to reduce downward on further discussion. After award of contract%or reduced fee will remain firm and fix till expiry of contract	
6	15	A - 4	Service provider shall engage a 3rd party with the approval of WBMSCL/ H&FW Department/HITES for asset verification before submitting the final asset list to HITES.	NO Change
7	12 & 14	Termination Clause	Page 12- has 06-month termination clause	termination clause will be 03 month
			Page -14 has 3 months termination clause	
8		Service Level Agreement Draft	Proforma for Agreement	Agreement will be shared on back-to-back basis in line with the Mou signed between HITES and WBMSCL.
		Clause no 1.1 (A)	Earnest Money Deposit of Rs 1,20,00,000/- (Rs. One Crore Twenty Lakh only)	NO Change
		Clause no 1.0 Page no 9	SUBMISSIONOFBID:The Bid shall be submitted in the following manner in separately sealed envelopes duly superscripted: PARTEMDPARTIEMDPARTIEMD	SUBMISSIONOFBID:The Bid shall be submitted in thefollowing manner in separatelysealedenvelopesdulysuperscripted:PART I EMD : to be submitted inDD/BGPART II FINANCIAL BID : tobe submitted Online only.
		Clause no. 3 Eligibility Criteria page no 10	Having BMEM Experience in West Bengal and having office in Kolkata.	NO Change

Clause no. 3.13 page no 11	 Bidder has to submit a power point presentation covering the following aspects: a) Ground facts of WB with respect to BMEM b) Findings of survey done by ESP c) Strength of ESP d) Modalities of carrying out the work by ESP e) Special Services offered by ESP with the scope given in the tender document (Prepare Complete Chart). 	to be submitted online along with the NIT
Clause no 23 page no 14	Termination This contract may be terminated by giving 3 month prior notice In writing to the other party or by efflux of time or upon determination by HITES at its sole discretion, for reasons, including but not limited to the contractor failing to perform its contractual obligation hereunder, the contractor becoming bankrupt/insolvent etc.	NO Change
Clause no 4 Asset Tagging and Mapping: page no 15	Service provider shall engage a 3rd party with the approval of WBMSCL/ H&FW Department/HITES for asset verification before submitting the final asset list to HITES.	No Change
Clause no. 2 point no. (a), Page no. 16	Posted at the MCHs site: to pay visit at least thrice in a week in all the departments and during emergency call should be available within 1.5 hour and should submit a report (for all cases) to the concerned nodal officers / Head of the Department of that hospital.	NO Change
Clause no 8 page no 17	The penalty for not rectifying any fault will be deducted in the subsequent quarterly payment, if stipulated preventive maintenance and calibration is not done for equipment, then 10% of the asset value for the particular defaulting equipment will be deducted as penalty at the end of the each contract year separately for preventive maintenance and calibration.	NO Change
Clause no 3 page no 19	The service provider should mandatorily enter into back-to-back CMC agreement with OEM for equipment having asset value more than 10 lakh (and accordingly if necessary for asset value below Rs. 10 lakh) and for which there is no existing CMC agreement with OEM running at present. Denial on part of OEM must be reported to HITES/WBMSCL for further course of action.	Kindly refer WB RFP - WBMSCL/NIT-586/2023.

clause no 9, page no 18	All historical calls (if any) should be closed within 03 (three) months. Category wise report of the machine should be completed and submitted as per format and duly signed by concerned authorities within 03 (three) months from the date of issue of the Award of Contract.	NO Change
Annexure -A point no 4 page no 21	We undertake to take entire responsibility for entire scope of work, obligations, responsibilities, risks and penalties as mentioned in Tender and Any subsequent amendments/ work orders or any other responsibilities or penalties as imposed by <u>Government of Madhya Pradesh</u> during currency of contract or thereafter under the terms and conditions of the referred work	We undertake to take entire responsibility for entire scope of work, obligations, responsibilities, risks and penalties as mentioned in Tender and Any subsequent amendments/ work orders or any other responsibilities or penalties as imposed by Government of West Bengal during currency of contract or thereafter under the terms and conditions of the referred work
Annexure -A point no 5 page no 21	We undertake to do the entire scope of work and other responsibilities as mentioned at point no. 4 above on back to back basis.	NO Change
Form G SELF- DECLARATION page no 30	Undertaking (on duly notarized stamp paper) stating that your organization/company/ firm has never been debarred/ blacklisted by any Central or State Government Agency PSU/Government department and also your company/firm has not been convicted/penalized/debarred by any legal court in India. Undertaking also includes that company/firm has fully complied with all labor laws while also including the list of pending litigations (Last three years).	NO Change
Clause The Important dates relating to the tender are as follows, page no 4	Last date of submission of tender bids:22.03.2024 by 3:00 PM	NO Change
Added Para		Hites to depute BME's for individual hospitals and not to club different /adjacent hospitals under the purview of common BME's.Also HITES to ensure that the field work force should be engaged full time in this project , and not to be utilized at any other project/activity.