

Date: - 26.10.2023

**CORRIGENDUM No. 02**

**Sub: Corrigendum to the referred Expression of Interest**

**EOI NO: - HITES/BD/EOI/2023-24/004 dated 22.09.2023**

**EOI ID: - 2023\_HITE\_168569\_1**

The following changes are being incorporated in the above referred **Expression of Interest**.

S. No.	Section and Sub-section	Existing	Changes requested by the bidders.	Read as
1	1.6 Pre-qualification criteria for the bidders	“ Bidder Should have minimum annual average financial turnover & similar works experience as per Table A during last 3 financial years ending 31.03.2023 (For work experience 31.03.2023). If a bidder is participating in more than one category of bidder as in Scope of Work, the cumulative experience as well as turnover for all the categories should be as per table A below”	To increase no. of participation in the EOI, Request you to kindly increase No. of work experience years to 5 Years.  Bidder Should have minimum annual average financial turnover <b>during last 3 financial years</b> & similar works experience as per Table A during <b>last 5 financial years ending 31.03.2023</b> (For work experience 31.03.2023).	“Bidder shall submit work order during last 5 financial years of similar experience in Hospitals / Medical Institutes / Health Related research Centers/Any other organization”
2	1.6 Pre-qualification criteria for the bidders, A. Technical Requirements – Network Infrastructure, A 3	“SD-WAN – Software Defined Wide Area Network.”	As connectivity plays a key role in running the services smoothly and some of the campuses of AIIMS etc. are spread across in huge areas and optical connectivity may play a crucial role. Hence, the prospective bidder's experience in GPON shall be an added advantage. So, requesting to please add <b>Gigabit Passive Optical Network (GPON)</b> also in this section.	“GPON experience will also be considered”
3	1.6 Pre-qualification criteria for the bidders, A. Technical Requirements – Network Infrastructure, A 7	“Network detection and response (NDR)”	As continuously detecting the uptime of network and its response is required in Network Infra, at the same time uninterrupted running the Health services are very crucial while designing and Network infra in this sector. So, system must be capable of handling and running the entire health system during	“Not accepted as per EOI terms”

			any unforeseen disaster situation. Hence, please add <b>Disaster Recovery Management Application (DRM)</b> also in this section which is a key part apart from existing desired experience of NDR.	
4	1.6 Pre-qualification criteria for the bidders, B. Cyber Security & Security Monitoring System, B 12	“Perimeter Security - Anti-DDOS, Secure Web Proxy, Next Generation Firewall (NGFW), Web Application Firewall”	An advanced persistent threat (APT) is a sophisticated, sustained cyberattack in which an intruder establishes an undetected presence in a network in order to steal sensitive data over a prolonged period of time. Since AIIMS carries the health data VVIPs etc., so, securing networks is equally important. Hence Anti APT experience of bidder is critical. Hence, we request to add more security experiences and amend the clause as below - Perimeter/ <b>Network Security - Anti-DDOS/ Anti APT</b> , Secure Web Proxy/ Next Generation Firewall (NGFW), Web Application Firewall/ <b>Web Security Appliance</b> also in this section	“Schedule B. Sl. No. 12 - Perimeter Security - Anti-DDOS/ Anti APT, Secure Web Proxy/ Next Generation Firewall (NGFW), Web Application Firewall/Web Security Appliance..”
5	1.6 Pre-qualification criteria for the bidders, B. Cyber Security & Security Monitoring System, B 13	“SIEM: Security Information and Event Management”	As above we, request you to please add - HIPS: Host-based Intrusion Prevention System also in this section and amend the clause as below -SIEM: Security Information and Event Management/ <b>HIPS: Host-based Intrusion Prevention System</b>	“Schedule B. Sl. No. 13 - SIEM / HIPS : Security Information and Event Management/ HIPS: Host-based Intrusion Prevention System”
6	1.6 Pre-qualification criteria for the bidders, B. Cyber Security & Security Monitoring System, B 14	“User Entity Behavior Analytics (UEBA)”	Networks behavior analysis is also important as health sector deals in VVIPs data. So request you to please add - <b>Network Behavior Analysis (NBA)</b> also in this section and amend the clause as below - User Entity Behavior Analytics (UEBA)/ <b>Network Behavior Analysis (NBA)</b>	“Schedule B. Sl. No. 14 - User Entity Behavior Analytics (UEBA)/ Network Behavior Analysis (NBA)”
7	1.6 Pre-qualification criteria for the bidders, Certifications Point No. 38	“ISO 14001 Certificate”	This certification is basically for Environment Management System to improve environmental performance through more efficient use of resources and reduction of	“Added in S. No. 39:- SOC2 certificate.”

			<p>waste, gaining a competitive advantage and the trust of stakeholders. So request you to kindly consider <b>SOC 2 Certification</b> which is directly related to Cybersecurity. (SOC 2 is an auditing procedure that ensures your service providers securely manage your data to protect the interests of your organization and the privacy of its clients.)</p> <p>So, we request to amend the clause as below - ISO 14001 Certificate/ <b>SOC2</b></p>	
<b>8</b>	1.6 Pre-qualification criteria for the bidders, Certifications Point No. 38	“ISO 14001 Certificate”	<p>The purpose of the CMMI model is to assess the maturity of an organization's processes and to provide guidance on improving processes, with a goal of improved products. At this level, processes are well characterized and understood and are described in standards, procedures, tools, and methods. Also, CMMI is a model for risk management and provide a way to measure an organization's ability to manage risk. Hence we request you to kindly modify the clause as below - ISO 14001 Certificate/ <b>CMMi Level 3 or 5</b></p>	No change
<b>9</b>	Schedule of submission event of EOI	<p><b>Last Date of submission of EOI</b> 26th October 2023, 15.00 hrs.</p> <p><b>Date of opening of EOI</b> 26th October 2023, 15.30 hrs.</p>	<b>As request amendment received from bidders</b>	<p><b>Last Date of submission of EOI</b> 09<sup>th</sup> November 2023, 15.00 hrs.</p> <p><b>Date of opening of EOI</b> 09<sup>th</sup> November 2023, 15.30 hrs.</p>

**All other contents of the Expression of Interest including terms & conditions remain unaltered.**

**Note:**

**I. Prospective Bidders are also advised to check the website regularly prior to the closing date and time of online submission of bids.**