

EXPRESSION OF INTEREST
FOR
EMPANELMENT OF SERVICE PROVIDER
FOR
HOSPITAL INFORMATION MANAGEMENT SYSTEM



HLL INFRA TECH SERVICES LIMITED
(A Fully owned Subsidiary of HLL Lifecare Limited, A Government of India Enterprise)
B-14 A, Sector - 62, Noida - 201 307, Uttar Pradesh, India
Website: www.hllhites.com

No. HITES/BD/EOI/2023-24/003

12.07.2023

**INVITATION FOR EXPRESSION OF INTEREST
FOR
EMPANELMENT OF SERVICE PROVIDER
WITH
HLL INFRA TECH SERVICES LIMITED
FOR
HOSPITAL INFORMATION MANAGEMENT SOLUTION**



HLL INFRA TECH SERVICES LIMITED
(A Fully owned Subsidiary of HLL Lifecare Limited, Government of India Enterprise)
Business Development Division
B-14 A, Sector - 62, Noida - 201 307, Uttar Pradesh, India
Website: www.hllhites.com

SCHEDULE OF SUBMISSION EVENT OF EOI

S. No.	Description	Details
1	EOI NO.	No. HITES/BD/EOI/2023-24/003
2	EOI ID	
3	Date of issue of EOI	12 th July 2023, 09.00 hrs.
4	Last Date of submission of EOI	7 th August 2023, 18.00 hrs.
5	Date of opening of EOI	8 th August 2023, 18.30 hrs.
6	Proposals should be addressed to	The Chief Executive Officer, HLL Infra Tech Services Limited (HITES), B-14 A, Sector-62, NOIDA, 201307
7	Proposals should be submitted at (Through online mode only)	https://etenders.gov.in/eprocure/app
8	EOI Processing fee	Rs. 20,000/- Plus GST@ 18% = Rs. 23,600
9	Empanelment fee, if qualified	₹ 50,000/- (Rupees Fifty Thousand Only) Non-refundable
10	EOI Documents should be obtained	The detailed EOI document can be viewed or downloaded from website www.hllhites.com and https://etenders.gov.in/eprocure/app
11	E-mail id	bd@hllhites.com
12	Contact Details	0120-4071500/537

Invitation for Expression of Interest for Empanelment of Service Provider with HLL INFRA TECH SERVICES LIMITED for Hospital Information Management Solution (HIMS)

1 PROFILE OF BUSINESS AND SCOPE OF WORK

1.1 Objective of EOI

Evaluation of the Bidders for Empanelment EOI document EOI document EOI document for Hospital Information Management Solution (HIMS) SOLE BIDDER/ CONSORTIUM. HIMS Solution provided by the Bidder will be implemented in the Hospitals across multiple location, multiple modules such as Medical administration, Clinical and Electronic medical record (EMR) Administration such that all electronic transactions flow seamlessly without manual intervention.

The Bidder solution should be based on open source as per the industry's best standards practices.

The Bidder shall be responsible to develop and customize the HIMS, implement and maintain the same along with its database and integration with respective medical equipment's and third-party software in use at Hospital. The Bidder staff shall also be responsible to interact directly with the end users and with third party vendor(s) to implement the HIMS.

For this purpose, HITES invites EOI from Bidders for providing, implementing HIMS solution which are accessible through web interface/web browser, accessible on PDA devices for windows, android, IOS etc., having the capability to define user access rights and provide audit trail including username, ID, date, time stamp etc. and training and maintenance for scope of work defined in this document.

1.2 EOI NOTICE:

S. No.	Name of Work	Processing Fees	Remark
1	Invitation for Expression of Interest for Empanelment of Service Provider with HLL Infra Tech Services Limited for Hospital Information Management Solution.	Rs. 20,000/- Plus GST@ 18%=Rs. 23,600	Online mode as per the Bank Details given in EOI

2	Scope of work	Invitation for Expression of Interest for Empanelment of Service Provider with HLL Infra Tech Services Limited for Hospital Information Management Solution.
3	Validity of EOI	180 days from the last date of submission.
4	Start Date & Time of Procurement of EOI Document	12.07.2023 Document is to be downloaded from web site for submission along with credentials through online www.hllhites.com and https://etenders.gov.in/eprocure/app
5	Last Date & Time for Online Submission of EOI bid.	On 07.08.2023 up to 18:00 hrs.

6	Online Opening of Technical bid	On 08.08.2023 at 18:30 hrs.
7	Contact Information	CEO HITES HLL Infra Tech Services Limited (HITES), B-14 A, Sector-62, NOIDA, 201307 Phone no.:- 0120-4071500/537/564 E-mail: bd@hllhites.com; enquiry@hllhites.com

- 1.2.1 HITES invites Expression of Interest (EOI) from Sole Bidder/ Consortiums of Hospital Information Management Solution (HIMS) for empanelment to support in execution of Digital Health Transformation projects during association with HITES. The services will include turnkey solutions as well as engagement of professional resources for above areas as per requirement.
- 1.2.2 The interested companies are advised to submit online bids to address as per clause.
- 1.2.3 The EOI must be submitted in English language only. All the documents including the supporting documents/ enclosures etc. must be fully legible. Supporting documents if in a language other than English must be accompanied by a certified English translated document. The English version shall prevail in matters of interpretation. EOI Documents which are not legible shall be rejected.
- 1.2.4 Only one EOI is acceptable from the SOLE BIDDER/ CONSORTIUM. Company submitting multiple E O I s will be rejected. **Consortium/ JV/ JC/ Sub- Contracting** is allowed.
- 1.2.5 The bidder shall bear all costs associated with the preparation and submission of EOI and HITES will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the EOI process.
- 1.2.6 In case the bidder has any doubt about the meaning of anything contained in the EOI document, she/he shall seek clarification within 3 days of issue of EOI. Except for any written clarification from CEO HITES office, no written or oral communication, presentation, or explanation by any other employee of HITES shall be taken to bind or fetter HITES under the contract.
- 1.2.7 Bidders shall have to submit an amount of ₹ Rs. 20,000/- Plus GST@ 18%= Rs. 23,600, through online mode as per the bank details given in EOI and upload the transaction details along with the bid/tender document. The cost of EOI document is non- refundable.
- 1.2.8 The Management of HITES reserves the right to amend or withdraw any of the terms and conditions mentioned in the EOI Document or reject any or all the bids without giving any notice or assigning any reason. The decision of the CEO, HITES in this regard shall be final and binding on all.
- 1.2.9 On written communication from HITES for having qualified for empanelment for company, the successful bidder will have to deposit a non-refundable fee for an amount of ₹ 50,000/- (Rupees Fifty Thousand only) in through online transaction as per the bank details given in the EOI. On receipt of the fee, HITES will issue a formal letter of empanelment.
- 1.2.10 The agency/bidder shall ensure that it fulfils the eligibility criteria as desired in EOI and other essential conditions. Compliance statement of Eligibility criteria with the documents submitted as a proof is to be prepared and submitted. The supporting documents may be list of existing and past clients with details of services offered, details of similar projects executed.

1.2.11 The EOI should be duly signed on each page by authorized person. Each page should be properly numbered. Documents authorizing such person must accompany the EOI. HITES reserves the right to reject out rightly any EOI unsupported by proof of the signatory's authority.

1.2.12 The validity period of EOI should be 6 months from the date of opening of EOI.

1.2.13 The EOI complete in all respects must be submitted with requisite information and annexure(s). The EOI should be free from ambiguity, change or interlineations. Incomplete EOI will not be considered and is liable to be rejected without making any further reference to agency/bidder.

1.2.14 EOI received by post or any other mode after or before the closing date and time mentioned above shall not be considered. EOI(s) sent through TELEX/FAX/Email will not be entertained.

1.2.15 Any amendment in the EOI document, if required, will be posted on website www.hllhites.com and <https://etenders.gov.in/eprocure/app>

All the applicants are therefore advised to regularly visit these websites before submitting the EOI.

1.2.16 HITES does not guarantee any business. However, all shortlisted agencies will have to enter into an agreement with HITES before any firm & final Business Association is started.

1.2.17 Cost of bid document for on-line bid for work is shown in the table above. Tender cost (non-refundable) will be submitted online in following HITES Bank Account:

S. No.	Particulars	Details
1	Name of Beneficiary	HITES FD BACKED OVERDRAFT ACCOUNT
2	Name of Bank	ICICI Bank
3	Bank Branch Name	Sector-62,NOIDA Branch
4	Branch Address	Stellar IT Park, C-25, Sector-62,NOIDA, Uttar Pradesh
5	Bank A/c No.	158005003923
6	IFSC Code	ICIC0001580
7	Branch Code	152
8	MICR	110229152

The proof of payment (Tender Cost) indicating UTR No. needs to be uploaded in technical bid folder. The bidder has to submit the proof of payment on date as specified in EOI. Proof of payment indicating UTR No. needs to be uploaded in technical bid folder. The bidder has to submit the proof of payment on date as specified in the EOI.

Validity of EOI will be 180 days.

1.3.1 EOI, completes in all respects, must be submitted on or before the due date and time.

The Proposal should contain the following: -

EOI documents duly completed and signed.

This cover should also be super scribed

with:

“Expression of Interest (EOI) for Empanelment of SOLE BIDDER/ CONSORTIUMS for Hospital Information Management Solution (HIMS) with HITES under Healthcare Division” with due dates.

1.3.2 HITES may, at its own discretion, extend the date for submission of EOI. In such a case all rights and obligations of HITES and the Bidders shall be applicable to the extended time frame.

1.3.3 As the EOI can be submitted only up to the defined date and time, there can't be any late bids.

HITES will not be responsible for any delay in obtaining the terms and conditions of the EOI.

1.3.4 At any time prior to the last date for receipt of EOI, HITES may for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the EOI Document by an amendment. The amendment will be notified on HITES' website <https://www.hllhites.com/> and <https://etenders.gov.in/eprocure/app> should be taken into consideration by the prospective bidders while preparing their EOI.

1.3.5 In order to give prospective bidders reasonable time to take the amendment into account in preparing their EOI, HITES may at its discretion, extend the last date for the submission of EOI.

1.3.6 The bidders will bear all costs associated with the preparation and submission of their bids.

HITES will, in no case, be responsible or liable for those costs, regardless of the outcome of the tendering and empanelment process.

1.3.7 The EOI shall be ignored, if complete information is not given there-in, or if the particulars and data (if any) asked for are not filled in properly.

1.4 OPENING OF EOI

1.4.1 The proposals will be opened, and will be evaluated as per Qualification/ Eligibility criteria in the para 1.6 Failing to qualify Qualification/ Eligibility criterion shall lead to rejection of the Proposal and Bidder.

1.5 Scope of Work

Implementation of Comprehensive Hospital Information Management Solution (HIMS) and Electronic Medical Record (EMR) platform with the below functionalities:

1. Medical office Administration:

Front Office, Queue management and Appointment, Billing & Accounting, Pharmacy, Purchase, Laboratory, Transfusion Medicine, Diet & Nutrition, Nursing, Laundry, Housekeeping, CSSD, MRD, Quality, Emergency, Surgery, OPD, IPD, Phlebotomy, Hepatology, Day-care, Radiology, Interventional Radiology, Oncology, Cardiology, Pulmonology, Anesthesia, Nephrology, Neurology, Dental, Eye, Bio- Medical Engineering, Marketing etc.

2. Clinical & EMR Administration

This includes but not limited to functions performed by Doctors covering consultations, ordering investigations and medications, recording EMR data, conducting research and clinical trials.

The Proposed HIMS needs to be interfaced with various medical equipment's (as defined in this tender document), PACS server, drug database, Bar code scanner and printers etc. It includes medical device connectivity leading to workflow automation through the integration of medical devices and HIMS such as Transfusion Medicine, Diet & Nutrition etc. The application should support HL7, SNOMED CT, ICD-10, Accredited Standards Committee X12 (also known as ASC X12 or ANSI – X12), Extensible Mark-up Language (XML), Digital Imaging and Communications in Medicine (DICOM) standards, CPT (Current Procedural Terminology), Electronic Health Record (EHR) Standards for India-2016 or later. HIMS should also be able to integrate with other devices such as Kiosks, Endoscopy, Image capturing device (to capture patient image), Speech to Text capturing, Writing PAD for OPD card etc.

3. Patient Portal

There should be a patient portal (web, Kiosk, Tablet, and mobile apps) through which a patient with a unique ID/password can access including but not limited to registration, Entry/ updation of medical history, appointment, information request, billing details, enter diary notes, view reports, Prescribed test billing for OPD, tele-consultation etc.

4. Mobility

There is a requirement for mobile apps accessible on PDA devices for windows, android, IOS etc. for Physicians, Patient, EMR and for Management dashboard.

5. Compliance

Beside compliant to standard protocols ICD, DRG, API, HL7. The HIMS should be compliant to Ayushman Bharat Digital Mission (ABDM).

1.6 Pre- QUALIFICATION CRITERIA FOR THE BIDDERS

Following are the Qualification/ Eligibility Criteria to participate in the EOI (Interested Bidder is required to fulfil all the condition of Qualification/ Eligibility Criteria and in case any of conditionis not met, EOI will be rejected)

S. No.	Bidders Pre-Qualification Criteria	Proof Document Required
1	The Bidder/ Lead Bidder/ Consortium Partner should be: A company incorporated in India under the Companies Act, 1956 (and subsequent amendments thereto) and incorporation for at least 5 years as on publication of bid.	Certificate of Incorporation/ Registration Certificate
2	In case of sole bidder- The bidder should have an average annual turnover of at least INR 20 Crores from IT/ ITES business during the last three financial years (i.e. 2019-20, 2020-21, 2021-22).	Audited Balance Sheet and Profit & Loss account, Certificate from the Chartered Accountant.
3	In case of Consortium- The bidder or Lead bidder of Consortium should have an average annual turnover of at least INR 50 Crores from IT/ ITES business during the last three financial years (i.e. 2019-20, 2020-21, 2021-22).	Audited Balance Sheet and Profit & Loss account, Certificate from the Chartered Accountant.
4	The Bidder/ Lead Bidder should have positive net worth and profitability in last 3 financial years, ending in March 2022.	Audited Balance sheet and Profit & Loss statement and Certificate from the Chartered Accountant.
5	The Bidder should be registered for GST number in India.	GST Certificate
6	The Bidder/ Lead Bidder/ Consortium Partner should have an SEI CMMI Level 3 Certificate.	Copy of original CMM / CMMi Certificate

7	The Bidder/ Lead Bidder/ Consortium Partner must not be under a declaration of ineligibility/ banned/ blacklisted for any reason, or, their contracts should not have been terminated in the preceding seven (7) years for performance reasons, by any Government/ PSU/ Private entity in India as on last date of submission of the Bid.	Self- Certificate by Bidder In case of consortium, Self-Certificate by Lead Bidder on behalf of self and all Consortium partners.
8	Joint Venture/ Consortium	Allowed. Bidder shall be any person or firm or company, including any member of a consortium or joint venture (that is an association of several persons or Arms of companies). [As per Manual for Procurement of Goods 2022, Government of India, Ministry of Finance]
9	In case of Consortium, Valid Consortium agreement signed by the authorized signatories of all companies dated prior to the submission of bid. Agreement must specify the Lead bidder, stake of each consortium member and outline the roles and responsibilities of each consortium member.	Valid Consortium Agreement by Client.

Technical Evaluation Criteria for the Bidders

S. No.	Criteria	Supporting Documents
1	The Bidder/ Lead Bidder/ Consortium Partner should have implemented at least three (3) projects involving HIMS solution/ EMR implementation/ Healthcare Software System in last 5 Years from the date of issuance of EOI of which one (1) project must have been implemented for 300 bedded hospitals and other two must have been implemented for 200 bedded hospitals each.	1) Work order of projects for HIMS Solution. Any client document that clearly specifies hospital bed capacity where HIMS solution/ EMR has been deployed. Note: In case of an ongoing project, the complete project must have achieved User Acceptance Certificate (UAC) at the time of EOI issuance in this regard. A certificate from the client is required to be submitted.

2	<p>The Bidder/ Lead Bidder/ Consortium Partner should have experience of: Minimum one (1) HIMS solution implementation in last 5 years from the client of issuance of EOI for (1) Government (State or Central)/ Public Sector Units/ ULB customer with minimum 300 Beds. Solution implementable for Government (State or Central)/ Public Sector Units/ ULB customer should be multi- tenet & centrally deployed to handle all the hospitals. HIMS application component should be of minimum for 2 Cr (excluding hardware & other license) OR Minimum one (1) HIMS solution implementation in last 5 years in any reputed Private Hospital / Government Hospital / Trust Hospital having minimum bed capacity 600 Beds. Solution implementable HIMS application component should be of minimum for 2 Cr (excluding hardware & other license)</p>	<p>1) Work order of projects for HIMS Solution or 2) Any client document that clearly specifies the project completion/ go- live date and value of HIMS application component.</p>
3	<p>Minimum 50+ in-house Tech resources (Functional Consultants/BA, Developers and Implementation/Integration Engineers) in India. Note: Technical Professionals would include Product/ Solution Managers, Programmers/ Developers, UI Designers, Database Administrators, IT Infrastructure experts, Solution Architects, etc. or Similar profiles who are directly involved in the design, development and Implementation of IT/ ITES Projects.</p>	<p>Manpower Certificate signed by HR Head</p>
4	<p>The Proposed Mobile App Solution should be built on Open Source.</p>	<p>Self-Certification signed by bidders Authorized Representative along with Technology stacks details.</p>
5	<p>The Bidder's proposed solution should comply with HL7 norms</p>	<p>Relevant Certifications.</p>

Evaluation of Proposals:

The Technical Proposals of only those bidders who fulfill all the pre-qualification conditions will be evaluated based on the below evaluation methodology:

S. No.	Criteria	Basis of Evaluation	Maximum
1.	HIMS Solution Provider's experience (total number of beds).	HIMS Solution Provider's total experience in terms of number of beds : Up to 100 to 150 Beds: 5 Points 151 to 250 Beds: 7 Points 251 to 300 Beds: 10 Points More than 300 Beds: 20 Points	20
2	Bidder should have experience of design and developing HIMS Multi- tenancy Software with Centralized Deployment for any Central Government/ State Government Hospitals of India.	Number of Healthcare Facilities running on a single instance for any one customer: Up to 5 Hospitals : 2 Points 6 - 10 Hospitals : 5 Points 11 - 50 Hospitals : 10 Points More than 50 Hospitals : 15 Points	15
3	Implementation	At least one implementation in a Medical College/ Medical Education/ Medical Research type of Healthcare facility/ Govt. Hospitals (State or Central)	5
4	Participant Certification – Bidder/Lead Bidder/ Consortium Partner must be a CMMi level 3 or above certified company	CMMi Level 3: 3 Points Or CMMi (SVC) Level 5: 5 Points Additional Points ISO 9001& ISO 20000: 2 Points ISO 27001: 3 Points	10
5	Adherence to ABDM guidelines & Integration with ABDM sandbox environment & ABDM Certification	ABDM M1: 2 points ABDM M1 & M2 : 5 points ABDM M1 & M2 & M3: 10 points	10
6	Presentation and Solution Demo	<ul style="list-style-type: none">• Presentation and Demo of the proposed HIMS solution• Field visit to one of the live customer sites of the Sole Bidder/ Consortium Solution Provider in India	40

Based on overall technical evaluation, Top three bidders scoring highest technical marks will be empaneled as HIMS SOLE BIDDER/ CONSORTIUM Partner for HITES.

1.7 GENERAL TERMS & CONDITIONS

1.7.1 The validity of empanelment initially will be for a period of 2 (Two) years and thereafter depending upon the performance will be extendable for 1 (one) more year but up to a maximum of 3 (three) years at the sole discretion of HITES. No fee will be charged for the extended period of one year.

1.7.2 In case any of the document furnished or undertaking given by the Bidders turns out to be false, the EOI document shall be rejected and all fee etc. shall remain confiscated by HITES. Suitable action as per the rules/ laws of company and law of the country shall be involved against the Bidder.

1.8 SUPPLIER CODE OF CONDUCT AND BUSINESS ETHICS

HITES is committed to its 'values & beliefs' and business practices to ensure that companies and suppliers, who supply goods, materials, or services, will also comply with these principles.

1) Bribery and corruption:

Suppliers are strictly prohibited from directly or indirectly (through intermediates or subcontractors) offering any bribe or undue gratification in any form to any person or entity and /or indulging in any corrupt practice in order to obtain or retain a business or contract.

2) Integrity, Indemnity & limitation:

Suppliers shall maintain high degree of integrity during the course of its dealings with business/contractual relationship with HITES. If it is discovered at any stage that any business/ contract was secured by playing fraud or misrepresentation or suspension of material facts, such contract shall be voidable at the sole option of the competent authority of HITES. For avoidance of doubts, no rights shall accrue to the supplier in relation to such business/contract and HITES or any entity thereof shall not have or incur any obligation in respect thereof. The supplier shall Indemnify HITES in respect of any loss or damage suffered by HITES on account of such fraud, misrepresentation, or suspension of material facts.

3) Reporting Misconduct:

Suppliers are required to report any misconduct/violations/improper demands from HITES employees to the Chief Vigilance Officer/Director (O&M)/CMD. All communication in this regard should be directed only to above as per below mentioned email id: ceohites@hllhites.com

No Communication shall be encouraged to any other authority / external sources in this regard.

PROPOSAL COVERING LETTER (ON BIDDER'S LETTER HEAD)

To,

CEO HITES,

Head Office: B14 -A, Sector-62 Noida-201307 (UP)

Subject: Submission of the Proposal for <insert EOI Name> <EOI No.>

Dear Sir,

1. We, the undersigned, offer to provide services to HITES with reference to your Expression of Interest <insert EOI Name> dated <insert EOI date>. We are hereby submitting our proposal.
2. We hereby declare that all the information and statements made in this proposal are true and accept that any misinterpretation contained in it may lead to our disqualification.
3. We agree to abide by all the terms and conditions of this EOI document. We would hold the terms of our proposal valid for the number of days as stipulated in the EOI document.

Yours sincerely,

<Authorized Signatory>

Name:

Designation:

Mobile:

Email ID:

Address:

Seal:

Date:

SELF DECLARATION FOR THE CODE OF INTEGRITY (To be included in the EOI)

I/We shall maintain a high degree of integrity during the course of my/our dealings business/contractual relationship with HITES. If it is discovered at any stage that any business/contract was secured by playing fraud or misrepresentation or suspension of material facts, I/We authorize HITES to term such contract as voidable at its sole option and take suitable action as deemed fit.

Place:

Date:
Agency

Signature of Authorized Signatory on behalf of

Name:
Address:

Mobile:
Email ID:

UNDERTAKING & ACCEPTANCE LETTER BY THE BIDDER (To be included in theEOI)

I/We have carefully gone through the various terms and conditions listed in the EOI Document for providing HIMS Application at HITES as an empaneled agency.

I/We agree to all these conditions and offer to provide HIMS Application at HITES and submitting this EOI after carefully reading the conditions and understanding the same without any kind of pressure or influence from any source whatsoever. I/We hereby sign this undertaking in token of our acceptance of various conditions listed in the EOI document.

Place:

Date:

Signature of Authorized Signatory on behalf of Agency

Name:
Address:

Mobile:
Email ID:

UNDERTAKING FOR NON-BLACKLISTING

We, M/s _____ here by undertake that,

1. In case the documents submitted by me/ us is found to be forged/ false at any stage, I/we may be debarred from HITES for taking participation in all future HITES works and any other suitable action may be taken against our company/ firm as deemed fit by HITES.

2. I/We state the firm or its partners or its directors have not been listed or any case is pending or any complaint regarding irregularities is pending against them, in India or abroad by any global international body like world Bank/ International Monetary fund/ world health origination etc. or any Indian State/ Central Government Departments or Public Sector Undertaking of India.

Place:

Date:

Signature of Authorized Signatory on behalf of
Agency

Name:

Address:

Mobile:

Email ID:

Annexure-V

BIDDER'S GENERAL INFORMATION (ON BIDDER'S LETTER HEAD)

Bidder need to fill in the details (with supporting documents attached)

S. No.	Description	Details
1.	Name of Bidder	
2.	Type of Bidder's registration	
3.	Year of establishment	
4.	Address of registered office with telephone no. and fax no.	
5.	Address of office/s in National Capital/India	
6.	A profile of the bidder clearly declaring the domain specific expertise/ experience of the bidder	
7.	Permanent Account Number	
8.	GSTN Reg. Number	
9.	Whether the firm has been blacklisted by any Central Govt. /State Govt./PSU/Govt. Bodies/Autonomous?	
10.	Status and details of disputes/Litigation/ arbitration, if any.	
11.	Name, Designation, and address of the Officer to whom all references shall be made regarding this EOI	
12.	Contact details of Authorized signatory	

Annexure-VI

Format for Project Experience of the Firm

Assignment Name:	Approx. value of the Contract
Country: Location within the Country:	Duration of assignment (months):
Name of Client:	Total number of man-months:
Address of Client:	Start & Completion Date
Narrative Description of the project:	
Description of Actual Services Provided by Your Staff: <i>(Specific activities performed by the bidder's team, deliverables and outcomes realized from the project)</i>	

*Bidders must provide supporting documents such as contract/ work order copy/ self-certification by authorized representative in case bidder is unable to produce work order/ invoice/ contract due to non-disclosure agreement signed with the client.

<Authorized Signatory>

Signature:

Name:

Mobile:

Email ID:

Address:

Seal:

Date:

Integration with Devices/Equipment/Third Party App

Bidder Indication	Marks
C- Compliant	1
PC – Partial Compliant	0.5
NC-Non- Compliant	0

1.9 CHECK LIST

Please ensure that following documents have been enclosed along with the EOI response

S. No.	Description	Compliance/ confirmation by the Agency (Yes/ No/ Not Applicable)	Please indicate page number of the bid document
1	Proposal Cover Letter as per Annexure I		
2	Brief Profile Details of the bidder as Per Annexure V		
3	Company registration copy /Incorporation Certificate		
4	Work Order/Agreement for the Technical Evaluation Criteria		
5	Transaction Details of EOI processing fees (₹23,600 only) through online mode only		
6	PAN/GST registration copy/ TIN		
7	Turnover Certificate from Financial years i.e., (2019-20, 2020-21, 2021-22)		
8	Audit Reports (Balance sheet and P&L Statement) for previous three Financial years i.e., (2019-20, 2020-21, 2021-22)		
9	Board Resolution in the name of Authorized Signatory		
10	Self-declaration for the code of integrity as per Annexure II		
11	Undertaking & Acceptance by bidder, acceptance of various conditions listed in the as per EOI document as per Annexure III		
12	Undertaking regarding Non-Blacklisting as per Annexure IV		
13	Integration with Devices/Equipment/Third Party App-Annexure VII		

****End of the document****